

Personal Access Code (PAC) password changes for Online Banking

August 7, 2018 – COMING SOON: Changes to your Online Banking PAC (Password)

Starting August 22nd, members will be required to change their Personal Access Code (PAC) when they login to *Online Banking* or the *Unity Credit Union Mobile App*. Unity Credit Union is adding extra security to banking accounts, by increasing the type of characters required to create passwords. Passwords will be changing from all-numbers to alphanumeric passwords, to make them more secure.

Following the update, the first time you log in to *Online Banking* or use the *Unity Credit Union Mobile App*, you will be prompted to change your password, which must meet the following minimum requirements:

- at least 8 characters minimum, and up to 30 characters maximum
- at least one uppercase letter
- at least one lowercase letter
- at least one number
- no spaces
- the following special characters are optional: @ # \$ - ! |
- PLEASE NOTE: the last 10 passwords used cannot be selected when changing your password

